

# PathGroup Guardian Account Sign Up Instructions

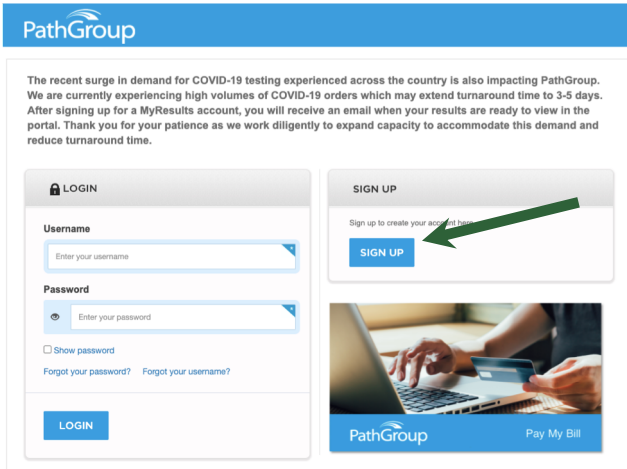
Physician Centered. Patient Focused.

## Step 1

Go to:

<https://pathgroup.luminatehealth.com/>

and click the SIGN UP button.



The recent surge in demand for COVID-19 testing experienced across the country is also impacting PathGroup. We are currently experiencing high volumes of COVID-19 orders which may extend turnaround time to 3-5 days. After signing up for a MyResults account, you will receive an email when your results are ready to view in the portal. Thank you for your patience as we work diligently to expand capacity to accommodate this demand and reduce turnaround time.

**LOGIN**

Username  
Enter your username

Password  
Enter your password

Show password

[Forgot your password?](#) [Forgot your username?](#)

**LOGIN**

**SIGN UP**

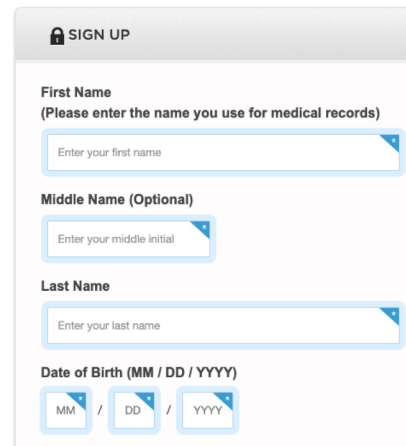
Sign up to create your account in minutes.

**SIGN UP**

PathGroup Pay My Bill

## Step 2

Enter **minor patient's** first name, last name and date of birth. If patient is under 18 years of age, it triggers a request for guardian info and an attestation.



**SIGN UP**

**First Name**  
(Please enter the name you use for medical records)

Enter your first name

**Middle Name (Optional)**

Enter your middle initial

**Last Name**

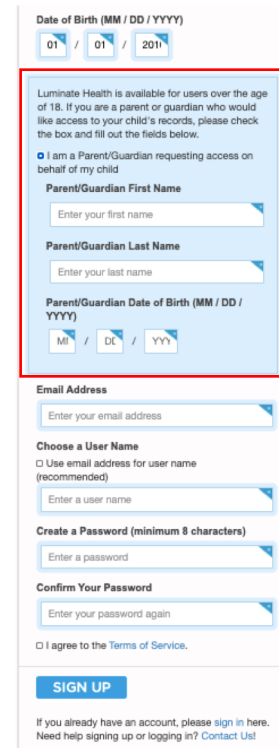
Enter your last name

**Date of Birth (MM / DD / YYYY)**

MM / DD / YYYY

## Step 3

The guardian must check that they attest they are the guardian of the minor, and enter their own first name, last name and date of birth. They also enter their email, a username and a password for the account.



**Date of Birth (MM / DD / YYYY)**

01 / 01 / 2011

Luminate Health is available for users over the age of 18. If you are a parent or guardian who would like access to your child's records, please check the box and fill out the fields below.

I am a Parent/Guardian requesting access on behalf of my child

**Parent/Guardian First Name**

Enter your first name

**Parent/Guardian Last Name**

Enter your last name

**Parent/Guardian Date of Birth (MM / DD / YYYY)**

MM / DD / YYYY

**Email Address**

Enter your email address

**Choose a User Name**

Use email address for user name (recommended)

Enter a user name

**Create a Password (minimum 8 characters)**

Enter a password

**Confirm Your Password**

Enter your password again

I agree to the [Terms of Service](#).

**SIGN UP**

If you already have an account, please [sign in here](#).  
Need help signing up or logging in? [Contact Us!](#)

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## Step 4

Enter the **minor patient's** date of service, last 4 of SSN\*, phone # and address that is on the lab order, and click the NEXT button.

**Date of Service**  
A date of service is any date in the past where you had a sample taken (blood, urine, pap, or medical procedure).

December 7 2017

**What are the last four digits of your SSN?**

Enter last four digits of SSN

**What is your phone number?**

Cell phone (preferred)

Enter phone number

**What is your address?**

Enter street address

Enter city

Select

Enter Zip Code

NEXT

## Step 5

Review your data to ensure it is correct. If there is a typo click EDIT to update it. Click CONFIRM once you have confirmed that all your info is correct, and we will attempt to connect you to your lab results.

PathGroup

**Confirm your information**

Please take a moment to review the information you entered to ensure it is correct. Click "EDIT" to correct any typos. Once you have confirmed that all of your information is correct then click "CONFIRM".

First name	John
Middle name	
Last name	Doe
Date of birth	04/04/1994
Email address	john.doe@yahoo.com
Username	makotest12345
Date of service	09/09/2020
Gender	M
Last 4 of SSN	1234
Phone	5555555555 (MOBILE)
Address	1234 Drury Lane Springfield MA 12345

EDIT CONFIRM

## Note:

If a guardian has more than one minor with results, they must sign up for a **unique guardian account for each minor**. Guardians can use the same email address and password across all accounts, but must choose a unique username for each minor's guardian account.

\*Last 4 of SSN is not required

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